Christopher Allison

ServiceNow System Admin / Developer

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EXPERIENCE

Contender Solutions, Orlando, FL — *Technical Consultant*

January 2017 - March 2017

As a Technical Consultant I was responsible for consulting, developing, and architecting custom implementations of the ServiceNow platform.

ServiceNow, Orlando, FL — *Technical Support Engineer*

June 2015 - November 2016

As a Technical Support Engineer I was responsible for managing and resolving the most challenging issue for the ServiceNow platform.

ERA Europe, Winter Park, FL — *Lead Developer*

October 2014 - June 2015

As Lead Developer for ERA Europe I was responsible for restructuring and rebuilding ERA's web services, migrating from ColdFusion to PHP.

EDUCATION

Full Sail University, Winter Park, FL — *B.S.*

June 2010 - November 2012

Bachelor of Science – Web Design & Development

Graduated with honors.

Northeast State Tech, Blountville, TN — *A.S.*

August 2006 - May 2009

Associate in Science – Web Design & Development

PROJECTS

Callisonification.com — *Personal Portfolio*

Please visit to view examples of my previous work.

CERTIFICATIONS

ServiceNow System Administrator

ACCREDITATIONS

· Service Portal

· CSM

· ITSM

· ITIL

AWARDS

Advanced Achievement Award: (Full Sail University)

Course Director Award: Advanced Design Techniques

Course Director Award: Web Pre–Production

KNOWLEDGE

· HTML5 / CSS3

· MySQL / SQL

· XML / JSON

· JavaScript

· Angular JS

· Bootstrap / MDL

· REST / Web Services